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09/895456

	Subclass
	Class
ISSUE CLASSIFICATION	

PATENT NUMBER

U.S. UTILITY Patent Application

O.I.P.E.

PATENT DATE

J.W. G. O.A. CHM
SCANNED

APPLICATION NO.	CONT/PRIOR	CLASS	SUBCLASS	ART UNIT	EXAMINER
09/895456		709 379	265.12	2151 2642	

APPLICANTS

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TITLE

System and method for multi-channel communication queuing using routing and escalation rules

PTO-2040
12/99

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ISSUING CLASSIFICATION			
ORIGINAL		CROSS REFERENCE(S)	
CLASS	SUBCLASS	CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)
INTERNATIONAL CLASSIFICATION			
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TERMINAL DISCLAIMER	DRAWINGS			CLAIMS ALLOWED	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
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<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____ _____ _____	_____ (Primary Examiner) _____ (Date)				
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